



Day You Were Born On-Line Terms of Sale

Placing Your Order

- You may place an order securely on-line via PayPal Secure Payments.
- The order will be confirmed by return e-mail.
- The price shown for the goods includes delivery charge unless otherwise stated.

Paying

- Payment is accepted by **Credit/Debit card** or **PayPal** securely on-line. **You do not necessarily have to have a paypal account** because although your payment is processed by paypal it will show on your bank statement by your own card provider.

Delivery

- We aim to despatch orders received before 2pm the same day.
- To avoid disappointment please allow 7 days for delivery.
- Goods will be dispatched by Royal Mail or the courier of our choice.

Our Commitment to you - Buy without risk

- The Gift Card or Gift Folder you receive will be produced to the design illustrated and described and personalised with the details given when the item was ordered.
- We want you to be pleased with your purchase so if you have any concerns upon receipt please contact us immediately by email or telephone.
- If we are unable to resolve your concerns by replacing the 'day you were born Chart' insert and you wish to cancel your order we will accept the complete item back and issue a refund when it is received.

Right to Cancel

- You have the right to withdraw from this contract within 14 days of receiving your order.
- Please notify us within 7 days in writing and further instructions for their return and possible return charges will be given.
- All cancelled orders must be returned unopened.

Information

Prices currently displayed for goods may be subject to change without prior notice.

Terms & Conditions E & OE. March 2019